



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Agoni et al.) Group Art Unit 2152
App. No. : 09/808,421)
Filed : March 13, 2001)
For : SYSTEM AND METHOD)
FOR FACILITATING)
SERVICES)
Examiner : Unknown)

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INFORMATION DISCLOSURE STATEMENT

Assistant Commissioner for Patents
Washington, D.C. 20231

Dear Sir:

Enclosed is form PTO-1449 listing twenty-four (24) references that are also enclosed. Please place these references in the file of the above-identified patent application in accordance with 37 C.F.R. § 1.97(i).

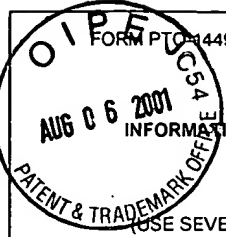
Respectfully submitted,

KNOBBE, MARTENS, OLSON & BEAR, LLP

Dated: 8/3/01


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 U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE INFORMATION DISCLOSURE STATEMENT BY APPLICANT (USE SEVERAL SHEETS IF NECESSARY)	ATTY. DOCKET NO. ALAW.001A	APPLICATION NO. 09/808,421
	APPLICANT Agoni et al.	
	FILING DATE March 13, 2001	GROUP 2152

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U.S. PATENT DOCUMENTS

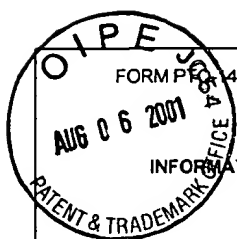
EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE (IF APPROPRIATE)
	5,164,897	11/17/92	Clark et al.			
	5,208,748	5/4/93	Flores et al.			
	5,329,447	7/12/94	Leedom, Jr.			
	5,692,206	11/25/97	Shirley et al.			
	5,852,810	12/22/98	Sotiroff et al.			
	5,875,431	2/23/99	Heckman et al.			
	5,948,054	9/7/99	Nielsen, Jakob			
	5,956,687	9/21/99	Wamsley et al.			
	5,963,951	10/5/99	Collins, Gregg			
	5,991,740	11/23/99	Messer, Stephen Dale			
	6,018,343	1/25/00	Wang et al.			
	6,052,717	4/18/00	Reynolds et al.			
	6,061,681	5/9/00	Collins, Gregg			
	6,061,717	5/9/00	Carleton et al.			
	6,067,531	5/23/00	Hoyt et al.			
	6,073,106	6/6/00	Rozen et al.			

FOREIGN PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO

EXAMINER INITIAL	OTHER DOCUMENTS (INCLUDING AUTHOR, TITLE, DATE, PERTINENT PAGES, ETC.)
	Website pages available on July 30, 2001 at: http://www.CaseMatch.com
	Website pages available on July 30, 2001 at: http://www.FindLaw.com
	Website pages available on July 30, 2001 at: http://www.HeadCounsel.com
	Website pages available on July 30, 2001 at: http://www.Lawyers.com

EXAMINER	DATE CONSIDERED
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FORM PTO 449

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EXAMINER INITIAL	OTHER DOCUMENTS (INCLUDING AUTHOR, TITLE, DATE, PERTINENT PAGES, ETC.)
	Website pages available on July 30, 2001 at: http://www.LegalMatch.com
	Gaskin, James E.: Smarterwork Reduces Risks, HTTP://WWW.INTERACTIVE-WEEK.COM, p.85-86, September 18, 2000
	Shepaherd, Ritchanya A.: Law Firm Management: Offering clients a virtual paralegal, The National Law Journal, A20, October 2, 2000
	ServiceLane advertising page, Business2.com, p.11, September 26, 2000

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